

Customer Survey Prize Draw – Terms & Conditions

1. Promoter

The promoter of the prize draw is Just Go! Holidays and National Holidays, part of the JG Travel Group, located at 1st Floor, 111 High Street, Cheltenham. Gloucestershire GL50 1DW

2. Eligibility

The participant must have received a 'customer survey' invitation and completed it within 90 days of the holiday departure date.

The prize draw is free to enter and open to UK residents aged 18 or over. Employees of Just Go! Holidays, National Holidays and other companies in the JG Travel Group or anyone professionally connected with the prize draw are not eligible to enter.

3. How to Enter

Customers who complete the survey will be automatically entered into the prize draw. One entry per completed survey. Surveys completed longer than 90 days after the departure date of the holiday related to the booking reference will not be entered. Just Go!, National Holidays and Omega Breaks accept no responsibility for entries not received for whatever reason and for entries not successfully completed due to a technical fault of any kind.

4. The Prize

Each month, one winner will receive a £100 holiday voucher which can be used against their next Just Go!, National Holiday or Omega Breaks booking within the voucher validity. No cash alternative is available and the prize is non-transferable. The Promoter reserves the right to substitute the prize with one of equal or greater value if circumstances beyond the Promoter's control make it necessary to do so.

7. Winner Selection & Notification

The winner will be selected at random on the 1st of each month and contacted via email using the details provided at the time of booking. If the winner cannot be contacted within 7 days, Just Go Holidays reserves the right to redraw.

8. Publicity and data

- a. The winner may be asked to take part in publicity or promotional activities, as may be reasonably required by the Promoter with no recompense, which may include having the winner's name, video footage and/or photographic image published. If you do not wish to take part in any publicity or promotional activities, please contact the Promoter at Just Go! Holidays / National Holidays, 1st Floor, 111 High Street, Cheltenham, Gloucester, GL50 1DW
- b. Personal data will be processed in accordance with the Promoter's [Privacy Policy](#) and shared with third parties only as required to arrange prize fulfilment.
- c. In accordance with the requirements of the UK Code of Non-Broadcast Advertising and Direct & Promotional Marketing, the Promoter must either publish or make available information that indicates a valid award has taken place. To comply with this obligation, the Promoter will provide the surname and county of major prize winners, and, if applicable, copies of their winning entries, to anyone who requests it by contacting Just Go! Holidays or National Holidays at 1st Floor, 111 High Street, Cheltenham, Gloucestershire, GL50 1DW within one month of the draw date specified in Condition 7, above. If you object to the disclosure of your surname and/or county, you must inform the Promoter at the time of accepting the prize. In such circumstances, the Promoter will still provide the information and winning entry to the Advertising Standards Authority on request but may withhold the information from public disclosure.

9. General terms

- a. By entering the Competition, participants agree to these terms and conditions. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
- b. The Promoter reserves the right to hold void, cancel, suspend, or amend the Competition if necessary.
- c. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

10. Liability

Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

11. Governing law

This competition is governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the English courts